

25 October 2007

Dear Councillor

A meeting of the Executive will be held in the **Council Chamber, Civic Centre, Newcastle Road, Chester-le-Street, Co Durham, DH3 3UT on Monday, 5th November, 2007 at 3.00 pm**

Yours sincerely

A handwritten signature in black ink, appearing to read 'Roy Templeman', written over a light grey rectangular background.

**R TEMPLEMAN**

**Chief Executive**

**AGENDA:**

1. Apologies for Absence
  2. Minutes of the Meeting held 1 October 2007 (Pages 1 - 8)
  3. Public Speaking
  4. To Receive Declarations of Interest
  5. Forward Plan (Pages 9 - 26)
  6. Executive Decision Tracker (Pages 27 - 40)
  7. Development of a Customer Service Centre within the Civic Centre (Pages 41 - 44)
- Report Of Customer Relationship Manager

8. Referrals from the Overview and Scrutiny Panels

- (i) Partnership and Efficiency (no references)
- (ii) Regeneration and Housing (no references)
- (iii) Leisure and Neighbourhood (no references)

9. Exclusion of Public and Press. To RESOLVE:

“That, in accordance with Regulation 21 (1) (b) of the Local Authorities (Executive Arrangements) (Access to Information) Regulations 2000, the public be excluded during the transaction of the following business because it involves the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A to the Local Government Act 1972.”

10. Land Matters (Pages 45 - 74)

Report Of Head of Regeneration